BMJ 2020;368:m652 doi: 10.1136/bmj.m652 (Published 26 February 2020)

VIEWS AND REVIEWS

ACUTE PERSPECTIVE

David Oliver: "Considerably transformed"—changing the narrative on admitting older patients

David Oliver *consultant in geriatrics and acute general medicine*

Berkshire

I knelt by the patient's bed. Admitted four days earlier when acutely unwell, confused, and immobile, he was now improving.

"How are you today?"

"Doctor, I must say, I'm considerably transformed and substantially restored. I almost feel ready to go home."

Right now, in the language used to describe acute care, admission is relentlessly portrayed as a bad thing for adults, especially older ones.[1-3] It suggests that they'd always want to stay at home or get home sooner—though this barely considers the patients who welcome admission or a slightly longer stay, or the family members providing care, who are often stressed, burnt out, and unsupported.[4 5] This narrative says that inpatients risk hospital acquired infection, deconditioning, delirium, poor nutrition, depersonalisation, iatrogenic harm, and the perils of bed rest. There are data to support such arguments.[6-9] But many of these patients have progressive, long term conditions or frailty, are on a downward trajectory, and would do as badly, or worse, at home or in community settings.[10-12]

The rhetoric is meaningless unless you look at the counterfactual—what would have happened if the patient hadn't come in. And, despite frequent reports suggesting that many inpatients have needs that don't require acute hospital beds,[4 5 13] we know from reports on intermediate care, community services, primary care, and district nursing that adequate capacity in those services is hypothetical, not actual, so audits of bed use[14] can mislead.

The "hospital bad/home good" narrative, which makes it a thought crime to make a pragmatic clinical decision to admit patients, is disingenuous. The real drive behind it is that the UK is one of the lowest for beds per 1000 population among developed OECD nations,[15] and England has fewer still.[16] Our hospitals are far too full, and we've not only closed too many beds[17] but have put increasing numbers out of action for days or weeks because of stranded patients who can't transfer to under-resourced community services.[13 18] The problem is not that people shouldn't be admitted or can't benefit from admission—it's that they stay too long.

We should care about research evidence as much as ideology and policy pushes. Systematic review and meta-analysis of multidisciplinary, specialist led, comprehensive geriatric assessment of frail older people in hospital has repeatedly shown benefits lasting for months after patients leave.[19] The comparable evidence for this assessment in community settings, including "hospital at home" models, is less convincing.[20-22] Meanwhile, major research reviews led by the Nuffield Trust of integrated community models and approaches have shown no consistent evidence for reducing admissions or bed use or the associated costs.[23 24]

Most adults admitted acutely to hospital are older people, usually with multiple long term conditions including frailty, compounded by acute illness—making them our core customers. We need to stop presenting their presence in hospital as a threat that's overwhelming the service.

Let's be more honest about all of this. Of course, we want more older people to remain in their own homes and return there. And admission—especially if prolonged beyond the point where it adds value—can lead to risks and make it harder to return home. But we need to stop badmouthing hospitals and using very selective evidence to condemn their use just because we have a perennial bed crisis.

Many patients are "considerably transformed and substantially restored" after admission. They and their families are glad of it in the short term, and very frequently in our system the alternatives just aren't there.

Competing interests: See bmj.com/about-bmj/freelance-contributors.

Provenance and peer review: Commissioned; not externally peer reviewed.

1 Healthwatch. Safely home—what happens when people leave hospital and care settings. 21 Jul 2015. https://www.healthwatch.co.uk/report/2015-07-21/safely-home-what-happens-when-people-leave-hospital-and-care-settings.
2 Healthwatch. Emergency readmissions: what's changed one year on? 14 Nov 2018. https://www.healthwatch.co.uk/report/2018-11-14/emergency-readmissions-whats-changed-one-year.
3 University of Birmingham School of Social Policy. Who knows best? Older people's contribution to understanding and preventing avoidable hospital admissions. 2016. https://www.birmingham.ac.uk/Documents/college-social-sciences/social-policy/HSMC/publications/2016/who-knows-best.pdf.

davidoliver372@googlemail.com Follow David on Twitter: @mancunianmedic

For personal use only: See rights and reprints http://www.bmj.com/permissions Subscribe: http://www.bmj.com/subscribe

BMJ: first published as 10.1136/bmj.m652 on 26 February 2020. Downloaded from https://www.bmj.com/ on 6 June 2025 at Department GEZ-LTA Erasmushogeschool. Protected by copyright, including for uses related to text and data mining, AI training, and similar technologies.

4 NHS Improvement. Guide to reducing long hospital stays. 19 Mar 2019. https://improvement.nhs.uk/resources/guide-reducing-long-hospital-stays/.
5 NHS Improvement. Red2Green campaign. https://improvement.nhs.uk/improvement-offers/red2green-campaign/.
6 NHS England. 70 days to end pyjama paralysis. 5 Mar 2018. https://www.england.nhs.uk/2018/03/70-days-to-end-pyjama-paralysis/.
7 FrailSafe. https://frailsafe-project.eu/.
8 Conroy S. Silver Book: quality care for older people with urgent and emergency care needs. British Geriatrics Society. 19 Jun 2012. https://www.bgs.org.uk/resources/silver-book.
9 Healthcare Improvement Scotland. Care of older people in hospital standards. http://www.healthcareimprovementscotland.org/our_work/standards_and_guidelines/stnds/opah_standards.aspx.
10 Keeble E, Roberts HC, Williams CD, Van Oppen J, Conroy SP. Outcomes of hospital admissions among frail older people: a 2-year cohort study. *Br J Gen Pract* 2019;69:e555-60. 10.3399/bjgp19X704621. https://bjgp.org/content/69/685/e555. 31308000
11 Oliver D. David Oliver: "Progressive dwindling," frailty, and realistic expectations. *BMJ* 2017;358:j3954. 10.1136/bmj.j3954 28874343
12 Clegg A, Bates C, Young J, etal . Development and validation of an electronic frailty index using routine primary care electronic health record data. *Age Ageing* 2016;45:353-60. 10.1093/ageing/afw039. https://academic.oup.com/ageing/article/45/3/353/1739750. 26944937
13 National Audit Office. Discharging older patients from hospital. 26 May 2016. https://www.nao.org.uk/report/discharging-older-patients-from-hospital/.
14 Better Care Support Programme. Why not home? Why not today? 2017. https://newton-cdn.ams3.cdn.digitaloceanspaces.com/pdfs/hybrid/NEW0164_DTOC_Brochure_Online_Spreads_1.0_1.pdf.
15 Oliver D. David Oliver: Closing more hospital beds—the policy zombie they couldn't kill. *BMJ Opinion* 2017 Jan 6. https://blogs.bmj.com/bmj/2017/01/06/closing-more-hospital-beds-the-policy-zombie/.
16 King's Fund. NHS hospital bed numbers: past, present, future. 29 Sep 2017. https://www.kingsfund.org.uk/publications/nhs-hospital-bed-numbers.
17 King's Fund. The number of hospital beds. 5 Sep 2019. https://www.kingsfund.org.uk/projects/nhs-in-a-nutshell/hospital-beds.
18 Maguire D. Delayed transfers of care: a target that misses the mark? King's Fund. 4 Jan 2018. https://www.kingsfund.org.uk/blog/2018/01/delayed-transfers-care-target-misses-mark.
19 Ellis G, Gardner M, Tsiachristas A, etal . Comprehensive geriatric assessment for older adults admitted to hospital. *Cochrane Database Syst Rev* 2017;9:CD006211. https://www.cochrane.org/CD006211/EPOC_comprehensive-geriatric-assessment-older-adults-admitted-hospital. 10.1002/14651858.CD006211.pub3 28898390
20 Briggs R, McDonough A, Ellis G, Bennett K, O'Neill D, Robinson D. Comprehensive geriatric assessment for community-dwelling, high-risk, frail, older people. *Cochrane Database Syst Rev* 2017;6:CD012705. 10.1002/14651858.CD012705. https://www.ncbi.nlm.nih.gov/pmc/articles/PMC6481754/.
21 Gonçalves-Bradley DC, Iliffe S, Doll HA, etal . Early discharge hospital at home. *Cochrane Database Syst Rev* 2017;6:CD000356. https://www.cochranelibrary.com/cdsr/doi/10.1002/14651858.CD000356.pub4/full.28651296
22 Shepperd S, Iliffe S, Doll HA, etal . Admission avoidance hospital at home. *Cochrane Database Syst Rev* 2016;9:CD007491. https://www.cochranelibrary.com/cdsr/doi/10.1002/14651858.CD007491.pub2/full.27583824
23 Nuffield Trust. Evaluating integrated and community-based care. Jun 2013. https://www.nuffieldtrust.org.uk/files/2017-01/evaluating-integrated-community-care-web-final.pdf.
24 Nuffield Trust. Evaluating integrated care: why are evaluations not producing the results we expect? 18 Nov 2019. https://www.nuffieldtrust.org.uk/resource/evaluating-integrated-care-why-are-evaluations-not-producing-the-results-we-expect.

Published by the BMJ Publishing Group Limited. For permission to use (where not already granted under a licence) please go to http://group.bmj.com/group/rights-licensing/permissions

BMJ: first published as 10.1136/bmj.m652 on 26 February 2020. Downloaded from https://www.bmj.com/ on 6 June 2025 at Department GEZ-LTA Erasmushogeschool. Protected by copyright, including for uses related to text and data mining, AI training, and similar technologies.